



United Blood Services

Rio Grande Region

hospitals.unitedbloodservices.org

To Order Blood Products in El Paso, TX:

To place all routine and emergency blood component orders and to report any crossmatch problems, please call:

(915) 544-6601

Fax: (915) 544-7617

BioCARE: (800) 304-3064

For Emergency Situations (nights, holidays & weekends):

For after-hours problems of an emergent nature that are not resolved by calling the numbers above, please refer to the list of cell phone numbers below and call the appropriate person directly.

Ysela Gonzalez, MT (ASCP), Hospital Services Director cell: (915) 241-2747

Mary Ann Pavia, MT(ASCP), Director of Technical Services cell: (915) 373-4354

Schon Ojeda, BioCARE Account Manager cell: (505) 350-2065

Department Directory: El Paso, TX

(915) 544-5422

After dialing the number above you can enter the extension below:

Executive Director

David Veloz ext 160

Medical Director

Dr. Judith Pester (915) 747-2676

Dr. Ellen Dudrey (915) 521-1387

Director of Operations

Sergio Carrasco ext 121

Technical Services Director

Mary Ann Pavia ext 134

Hospital Services Director

Ysela Gonzalez ext 146

Donor Services Director

Octavio Navarro RN (BSN) ext 157

Director of Administration

Marco Kato ext 150

Donor Recruitment Director

Abraham Chacon ext 152

Quality Director

Estela De La Torre RN (BSN) ext 136

Billing Inquiries

John Schoonover ext 192

Processing Laboratory

Alicia Williams ext 126

Reference Laboratory

Alicia Williams ext 126

HLA Laboratory

Alicia Williams ext 126

Transfusion Consultation Hotline

24/7 Call Back (800) 811-2581

This reference sheet was prepared by United Blood Services in an effort to assure high quality blood service 24 hours a day, 7 days a week.

Please Post in Hospital Blood Bank