



# United Blood Services

Rio Grande Region

## To Order Blood Products in El Paso, TX:

To place all routine and emergency blood component orders and to report any crossmatch problems, please call:

**(915) 544-6601**

Fax: (915) 544-7617

BioCARE: (800) 304-3064

## For Emergency Situations (nights, holidays & weekends):

For after-hours problems of an emergent nature that are not resolved by calling the numbers above, please refer to the list of cell phone numbers below and call the appropriate person directly.

Ysela Gonzalez, MT (ASCP), Hospital Services Director cell: (915) 241-2747

Mary Ann Pavia, MT(ASCP), Director of Technical Services cell: (915) 373-4354

Schon Ojeda, BioCARE Account Manager cell: (505) 350-2065

## Department Directory: El Paso, TX

**(915) 544-5422**

After dialing the number above you can enter the extension below:

### Executive Director

David Veloz ext 160

### Medical Director

Dr. Judith Pester (915) 747-2676

Dr. Ellen Dudrey (915) 521-1387

### Director of Operations

Sergio Carrasco ext 121

### Technical Services Director

Mary Ann Pavia ext 134

### Hospital Services Director

Ysela Gonzalez ext 146

### Donor Services Director

Octavio Navarro RN (BSN) ext 157

### Director of Administration

Marco Kato ext 150

### Donor Recruitment Director

Abraham Chacon ext 152

### Quality Director

Estela De La Torre RN (BSN) ext 136

### Billing Inquiries

John Schoonover ext 192

### Processing Laboratory

Alicia Williams ext 126

### Reference Laboratory

Alicia Williams ext 126

### HLA Laboratory

Alicia Williams ext 126

This reference sheet was prepared by United Blood Services in an effort to assure high quality blood service 24 hours a day, 7 days a week.

**Please Post in Hospital Blood Bank**