



United Blood Services

Rio Grande Region

hospitals.unitedbloodservices.org

To Order Blood Products in McAllen, TX:

To place all routine and emergency blood component orders and to report any crossmatch problems, please call:

(956) 213-7508

Fax: (956) 213-7551

BioCARE: (800) 304-3064

For Emergency Situations (nights, holidays & weekends):

For after-hours problems of an emergent nature that are not resolved by calling the numbers above, please refer to the list of cell phone numbers below and call the appropriate person directly.

Marcus Ayala, Hospital Services Manager cell: (956) 467-8068

Ricardo Hinojosa, Laboratory Manager cell: (956) 655-2944

Karen Sparks, BioCARE Account Manager cell: (972) 955-3467

Department Directory: McAllen, TX

(956) 213-7500

After dialing the number above you can enter the extension below:

Center Director

Frank Esparza ext 123

Medical Director

Dr. Jose L. Valencia (956) 240-4280

Dr. Miguel Sanchez (956) 467-9209

Laboratory Manager

Ricardo Hinojosa ext 103

Hospital Services Manager

Marcus Ayala ext 109

Hospital Services Supervisor

Ben Tovar ext 140

Donor Services Manager

Frank Valdez ext 117

Donor Recruitment Manager

Dina Hoppenstedt ext 126

Human Resources Manager

Claudia Olivares ext 128

Processing & Reference Labs

Ricardo Hinojosa ext 103

Billing Inquiries

Elizabeth Hernandez ext 137

Autologous/Directed Donations

Yvonne Zapata ext 113

Jose E. Hernandez ext 111

Administrative Manager

Gloria Ramos ext 124

Blood Donation Appointments

ext 112

Transfusion Consultation Hotline

24/7 Call Back (800) 811-2581

This reference sheet was prepared by United Blood Services in an effort to assure high quality blood service 24 hours a day, 7 days a week.

Please Post in Hospital Blood Bank